

GP Patient Survey Results

The GP Patient Survey is an independent survey run by Ipsos MORI on behalf of NHS England. The survey is sent out to over a million people across the UK.

The results show how people feel about their GP practice . **110 patients completed the survey for Stour Surgery.** A summary of the results can be seen below - for further information please visit www.gp-patient.co.uk/practices-search .



95% find it easy to get through to this GP practice by phone



88% describe their experience of making an appointment as good.



88% were satisfied with the type of appointment they were offered



99% find the receptionists at this GP practice helpful



97% say the healthcare professional they saw or spoke to was good at listening to them during their last appointment .



96% say the healthcare professional they saw or spoke to was good at giving them enough time during their last appointment



90% say the healthcare professional they saw or spoke to was good at treating them with care and concern during their last appointment



98% felt the healthcare professional recognised or understood any mental health needs during their last appointment



100% had confidence and trust in the healthcare professional they saw or spoke to during their last appointment.



86% usually get to see or speak to their preferred GP when the would like to.



Overall Experience:

87% describe their overall experience of this GP practice as good.

National Average: 84%

